

## **Terms and Conditions**

**We would kindly like to remind you of the terms and conditions for visits to all Cunard ships and recommend that you read the important information below:**

- 1 - Security will be of very high level so photo identification must be presented at check-in. A UK photo driving licence or valid passport is the only acceptable form of identification. Photocopies will not be accepted. Failure to produce valid photo identification will result in guests being denied access to board. No exceptions can be made. For security reasons Cunard reserves the right to keep guests' valid identifications until the end of the visit if necessary.
- 2 - All visitors are required to sign a health form questionnaire prior to boarding the vessel confirming that there have been no Norovirus symptoms within 48 hours of the visit.
- 3 - In the event of unforeseen circumstances Cunard reserves the right to postpone or cancel this event if required. Cunard will not be responsible for any additional costs incurred by the visitor. Cunard will endeavour to reschedule the event at no extra cost.
- 4 - Guests will be responsible for their own travel arrangements to and from the Southampton Cruise Terminal.
- 5 - Admittance passes are not transferable.
- 6 - All personal details and payments must be received at the time of booking.
- 7 - Visitors in wheelchairs will be required to provide their own wheelchair and their guest must be able to push the wheelchair during the tour.
- 8 - Smoking is not permitted on board during the event.
- 9 - All Southampton Cruise Terminals have installed Parking Eye, which is an automatic number plate recognition system that charges according to the entry and exit time of the vehicle in the short term car park. To receive your complimentary parking for the duration of your visit, please provide the registration number of your car (s) that you will be driving on the day of the visit. This information **MUST** be collected at time of booking. Please note that any non-registered cars will be charged on exiting the car park and failure to pay the charge will result in a fine of up to £100.
- 10 - Due to HMRC regulations we cannot serve any other alcoholic beverages than the wine purchased for the visits.
- 11 - For more information please contact [cunard.events@cunard.co.uk](mailto:cunard.events@cunard.co.uk)